# The South Carolina Office of Resilience Offers: Disaster Case Management

Impacted by Hurricane Helene?

## About Us

Disaster Case Management (DCM) is a partnership between a disaster case manager and a citizen impacted by a disaster to help in the long-term with their disaster-caused needs—whether these are financial, physical, or emotional. Case managers work with individuals to develop and carry out an Individualized Recovery Plan, with a focus on problem solving and connection to resources and services.

### What We Do



#### From the Beginning

Connect with disaster-impacted citizens, developing a relationship to understand their needs.



#### **Throughout Recovery**

Work with disaster-impacted citizens to locate and connect them with available resources and support services.

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#### Personalized Plans

Work with disaster-impacted citizens to develop an Individualized Recovery Plan (IRP); which is goal-oriented and outlines step-by-step actions.

Need Resources?



### For the Long-Run

Follow-up and monitor progress, advocate for issues, and document recovery results/closure.

More information: scor.sc.gov/helene



Questions about getting started?

Call us today: (803) 898-2511